



**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)

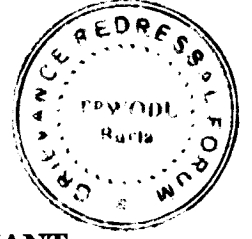
Ref: GRF/Burla/Div/SEED/ (Final Order)/ 2054 (41)

Date: 30/09/24

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/705/2024		
2	Complainant/s	Name & Address	Consumer No	Contact No.
		Nimai Charan Purohit At/Po-Amkuni, Ps-Dhama Dist- Sambalpur-768113	4160-0106-0464	8719206419
3	Respondent/s	EE(Electrical), SEED,TPWODL	Division S.E.E.D, TPWODL, Sambalpur	
4	Date of Application	23.09.2024		
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer
		7. Interruptions	X	8. Metering
		9. New Connection	X	10. Quality of Supply & GSOP
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations
		15. Others (Specify) -X		
6	Section(s) of Electricity Act, 2003 involved			
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019	√	
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004		
		3. OERC Conduct of Business) Regulations,2004		
		4. Odisha Grid Code (OGC) Regulation,2006		
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004		
		6. Others		
8	Date(s) of Hearing	23.09.2024		
9	Date of Order	30/09/24		
10	Order in favour of	Complainant	Respondent	Others
				√
11	Details of Compensation awarded, if any.	NIL		

Place of Camp: ESO Office, Dhama, TPWODL, Purohit.



Appeared

For the Complainant- Nimai Charan Purohit

For the Respondent - EE(Elect.), SEED, TPWODL.

GRF Case No- BRL/705/2024

(1) Nimai Charan Purohit
At/Po-Amkuni,
Ps-Dhama
Dist- Sambalpur-768113
Consumer No.- 4160-0106-0464

COMPLAINANT

VRS


(1) EE(Elect.), SEED, TPWODL

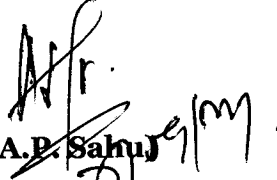
OPPOSITE PARTY


The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection on billing dispute to this Forum. During the course of hearing, the opposite party has clarified about correctness of bill. This Forum has gone through the billing data base as well as ledger and found ok and accordingly the fact intimated instantly to the complainant. After knowing the fact, the complainant was convinced and also found no scope for further bill revision and the complainant has also withdrawn the case from this Forum.

Hence the instance case petition is hereby dismissed.

Accordingly, the case is disposed of.


(B. Mahapatra)
(Co-Opted Member)
Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.P. Sahu)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)
President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to:** - (1) Nimai Charan Purohit , At/Po-Amkuni,Ps-Dhama,Dist- Sambalpur-768113.
(2) Sub-Divisional Officer (Elect.), Dhanupali,TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), SEED, TPWODL, Sambalpur.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoynagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orerc.org under the "head "Cases->"GRF".